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## **EDUCATION**

• University of Barcelona

Barcelona, ES

Master of User Experience Design

2022 - 2023

• Texas Woman's University

Denton, TX

Post Baccalaureate in Linguistics and Communication

2019 - 2020

• University of Texas at Arlington

Arlington, TX

Bachelor of Art in Psychology

2014 - 2018

o Magna Cum Laude

## EXPERIENCE

• SponsorAPet

Remote

User Experience Design Intern

June 2024 - October 2024

- Lead weekly meetings with the CEO, founding engineer, and fellow UX designers to discuss progress and strategic direction and collaborate with cross-functional teams daily to iterate on designs, enhancing user experience and platform functionality.
- Conducted interviews and surveys with animal nonprofits to gather user feedback and identify opportunities for design enhancements, resulting in design improvements with a 60 percent increase in conversion rates.

• Autohub Fort Worth, TX

Freelance UX Designer

September 2023 - Present

- Engaged with stakeholders, developers, and sales teams to gather requirements, align on project goals, and ensure the seamless integration of UX designs into Auto Hub's digital platforms.
- Developed UX strategies focusing on enhancing customer interaction and satisfaction, leading to a 40 percent increase in user engagement.

• Glovo Barcelona, ES

User Experience Design Intern

May 2023 - July 2023

- Collaborated with the design lead of Glovo and with other designers to introduce fresh innovative design perspectives and products.
- Conducted research and interviews to streamline ideation of new features and services.

## **PROJECTS**

• Waves Spring 2023

 $Passion\ Project$ 

- Created a platform that allows protestors and protest organizers to come together and receive the tools they need to safely organize and attend protests to amplify causes they are passionate about.
- o Conducted comprehensive research and in-depth user interviews to identify key user pain points and needs.
- Applied Lean UX principles to streamline the design process, focusing on rapid iterations based on continuous user feedback.

• Smartplate Spring 2023

Final Design Project in collaboration with Glovo

- o Designed and prototyped Smartplate, a comprehensive health and nutrition platform
- Established a wholistic business model and cohesive brand image for Smartplate, including an Instagram ad campaign aimed at creating awareness and generating interest.

SKILLS

Languages: Advanced German, Conversational Farsi, Basic Spanish and French

Programs: Figma, Adobe XD, Sketch, Illustrator, Microsoft Office, SPSS

Certifications: Certified Teacher (EC-12), TEFL (Teaching English as a Second Language) Certified